



Book	Policy Manual
Section	1000 COMMUNITY RELATIONS
Title	Public Complaints Concerning the Schools
Code	BP 1312
Status	Second Reading and Action
Cross References	BP 1312.1 - Public Complaints Concerning School Personnel BP 1312.2 - Complaints Concerning Instructional Material BP 1312.3 - Public Complaints Concerning Discrimination E 1312a- Public Complaints Concerning Schools E 1312b - Complaint Form E 1312.2a - Request for Reconsideration of Instructional Materials
Last Revised	November 5, 2018
Last Reviewed	November 5, 2018

The Board believes that a quality educational program is dependent upon a strong relationship with its communities. The Board further believes that improved student success results when the District listens to complaints, considers differences of opinion, and resolves disagreements through an established, objective, and culturally responsive process.

The Board encourages individuals to resolve problems early and informally whenever possible. The Board expects that all district staff who respond to complaints and resolve problems will do so in a manner that is culturally responsive and is not influenced by discrimination or biases. If a problem remains unresolved, the individual should submit a formal complaint (E 1312b Complaint Form) as early as possible in accordance with appropriate District policies and regulations.

Individual Board members do not have authority to resolve complaints. If approached directly with a complaint, however, Board members should also demonstrate cultural responsiveness while listening to the individual and provide assistance by referring the individual to the Superintendent, or designee so that the problem may receive proper consideration and due process.

Legal Reference:

ALASKA STATUTES

14.18.100 Remedies (Sex or Race Discrimination)

ALASKA ADMINISTRATIVE CODE

4 AAC 06.560 - 06.580 Violations; Prohibition Against Sex Discrimination

4 AAC 52.500 - 52.629 Procedural Safeguards; Education for Exceptional Children

TITLE VI, CIVIL RIGHTS ACT OF 1964

TITLE VII, CIVIL RIGHTS ACT OF 1964

TITLE IX, EDUCATION AMENDMENTS OF 1972

SECTION 504, REHABILITATION ACT OF 1973

34 CODE OF FEDERAL REGULATIONS

200.74 and Part 300

GENERAL EDUCATION PROVISIONS ACT , 20 U.S.C. 1221 et seq., especially:

FAMILY EDUCATION AND PRIVACY RIGHTS ACT , 20 U.S.C. 1232g